SERVICE HOTLINE

REFERENCE NUMBER: 181/2017 21 September 2017

DELAY IN COMPLETION OF END OF DAY (EOD) FOR 20 SEPTEMBER 2017 AND DELAYED MARKET OPEN ON 21 SEPTEMBER 2017 FOR EQUITY DERIVATIVES MARKET

The EOD process for 20 September 2017 was only completed on the morning of 21 September 2017. This was as a result of operational issues experienced in processing a corporate action on a large number of derivatives positions. This then impacted the start of trading for the Equity Derivatives Market.

After consulting both the Equity Market Trading Advisory and Equity Derivatives Market Advisory Committees it was agreed to change the time of the Futures Close Out Auction to 14h00 instead of 12h00.

The remainder of the trading day was unaffected and Futures Close Out was successfully concluded.

The JSE would like to apologise to all market participants that were affected by this issue and will investigate opportunities to prevent this type of issue from reoccurring in the future.

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Service: JSE Equity Derivatives Market

Environment(s): Production

Additional Information:

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